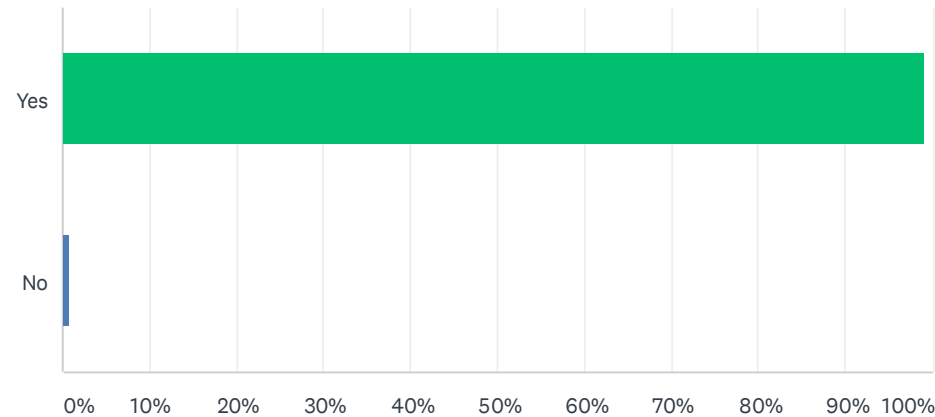


Q1 Is your home or business in Mississippi Mills?

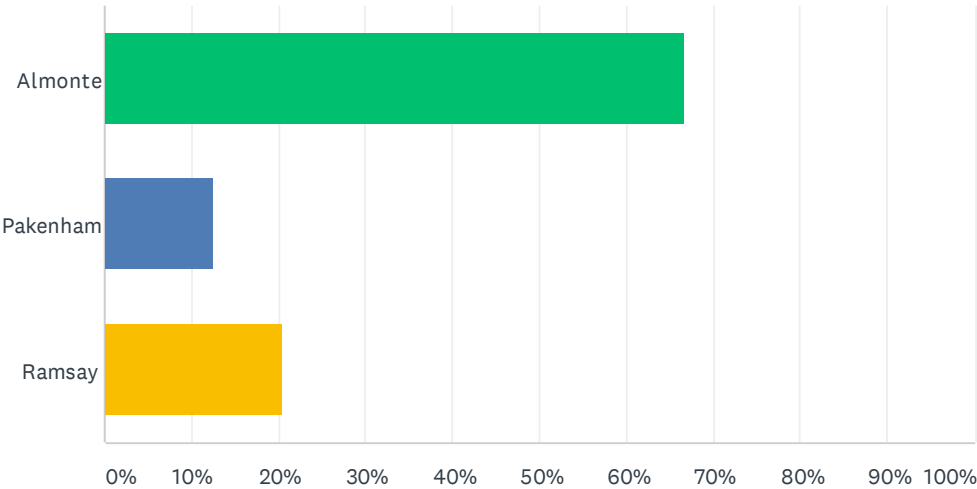
Answered: 215 Skipped: 0



ANSWER CHOICES		RESPONSES	
Yes		99.07%	213
No		0.93%	2
TOTAL			215

Q2 What ward do you live in or have your business in?

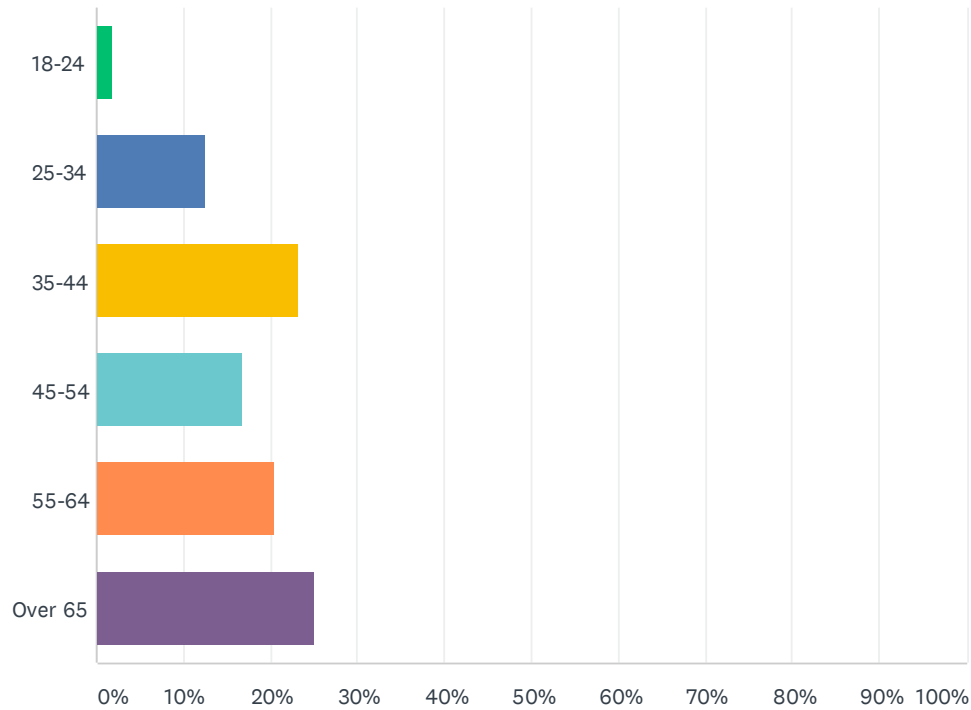
Answered: 214 Skipped: 1



ANSWER CHOICES	RESPONSES	
Almonte	66.82%	143
Pakenham	12.62%	27
Ramsay	20.56%	44
TOTAL		214

Q3 What is your current age?

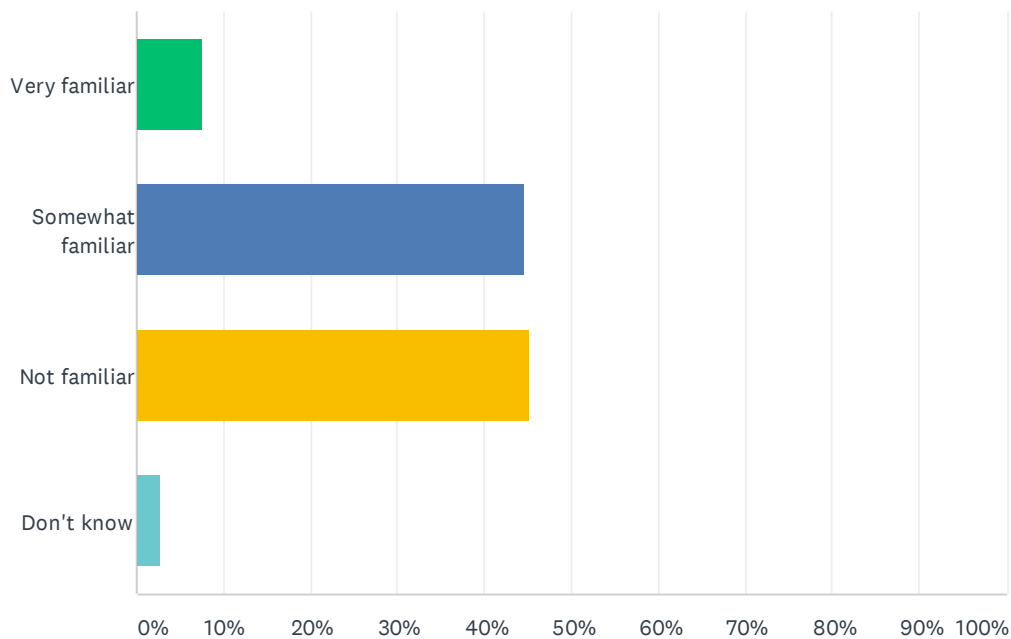
Answered: 215 Skipped: 0



ANSWER CHOICES	RESPONSES	
18-24	1.86%	4
25-34	12.56%	27
35-44	23.26%	50
45-54	16.74%	36
55-64	20.47%	44
Over 65	25.12%	54
TOTAL		215

Q4 You don't need to be familiar with the Municipality's budget to take part in the survey, but we would like to understand how familiar the community is with the budget. This way we can work to provide the information people want and need. How familiar are you with how the Municipality develops the annual budget?

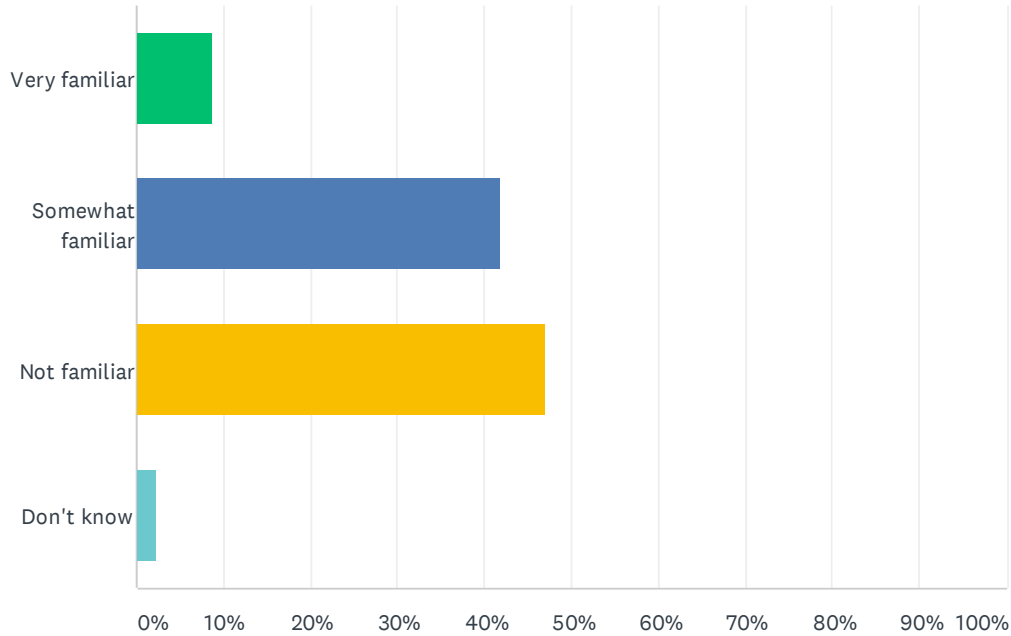
Answered: 215 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very familiar	7.44%	16
Somewhat familiar	44.65%	96
Not familiar	45.12%	97
Don't know	2.79%	6
TOTAL		215

Q5 How familiar are you as to how the Municipality makes decisions about spending on programs, services, and capital assets?

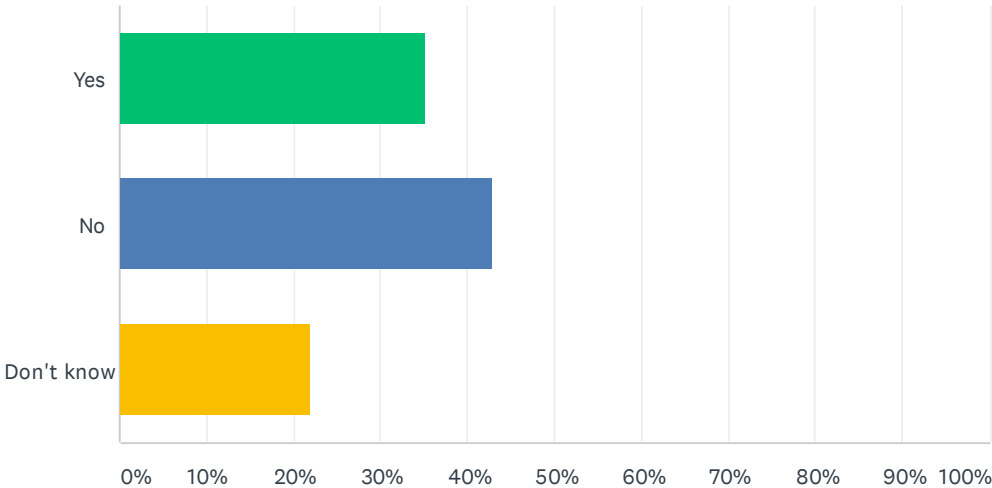
Answered: 215 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very familiar	8.84%	19
Somewhat familiar	41.86%	90
Not familiar	46.98%	101
Don't know	2.33%	5
TOTAL		215

Q6 Would you be willing to pay a further tax increase to increase programs and services?

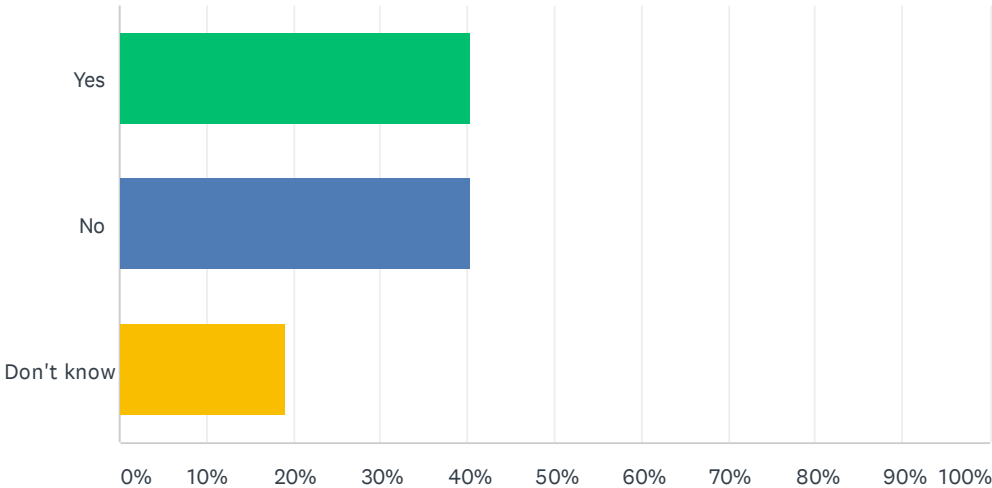
Answered: 214 Skipped: 1



ANSWER CHOICES		RESPONSES	
Yes		35.05%	75
No		42.99%	92
Don't know		21.96%	47
TOTAL			214

Q7 Would you be willing to pay increased or new user fees to increase programs and services?

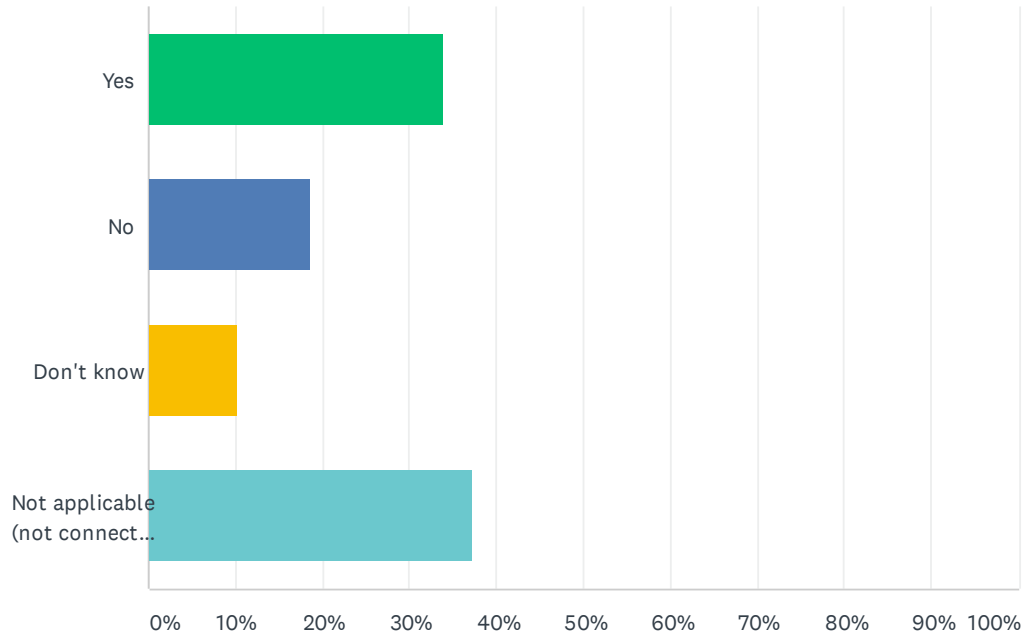
Answered: 215 Skipped: 0



ANSWER CHOICES		RESPONSES	
Yes		40.47%	87
No		40.47%	87
Don't know		19.07%	41
TOTAL			215

Q8 Municipal water and sewer services are fully paid by user fees. Only properties that are connected to the system pay for these services. Do you feel that you receive good value for the water and sewer rates you pay?

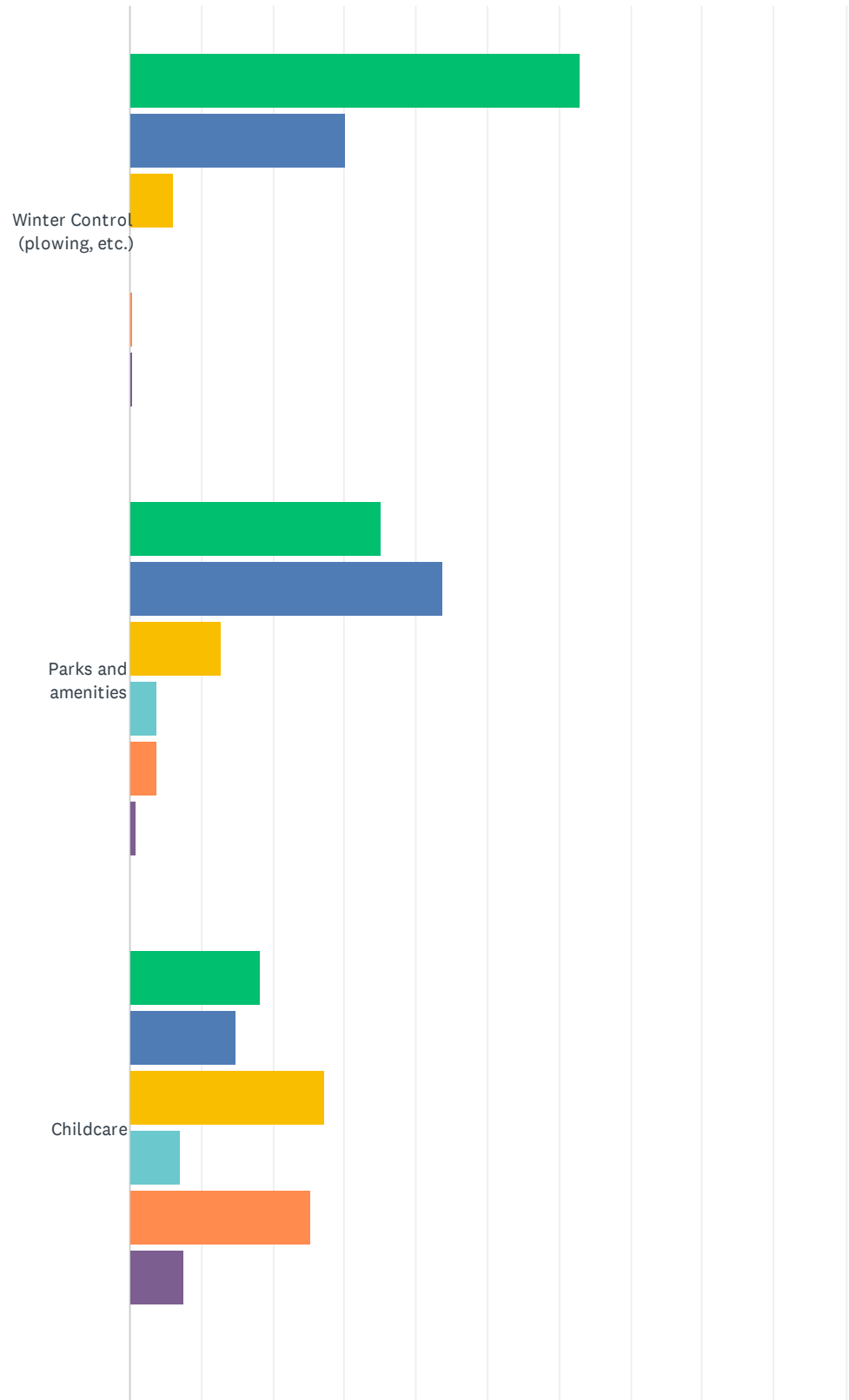
Answered: 215 Skipped: 0



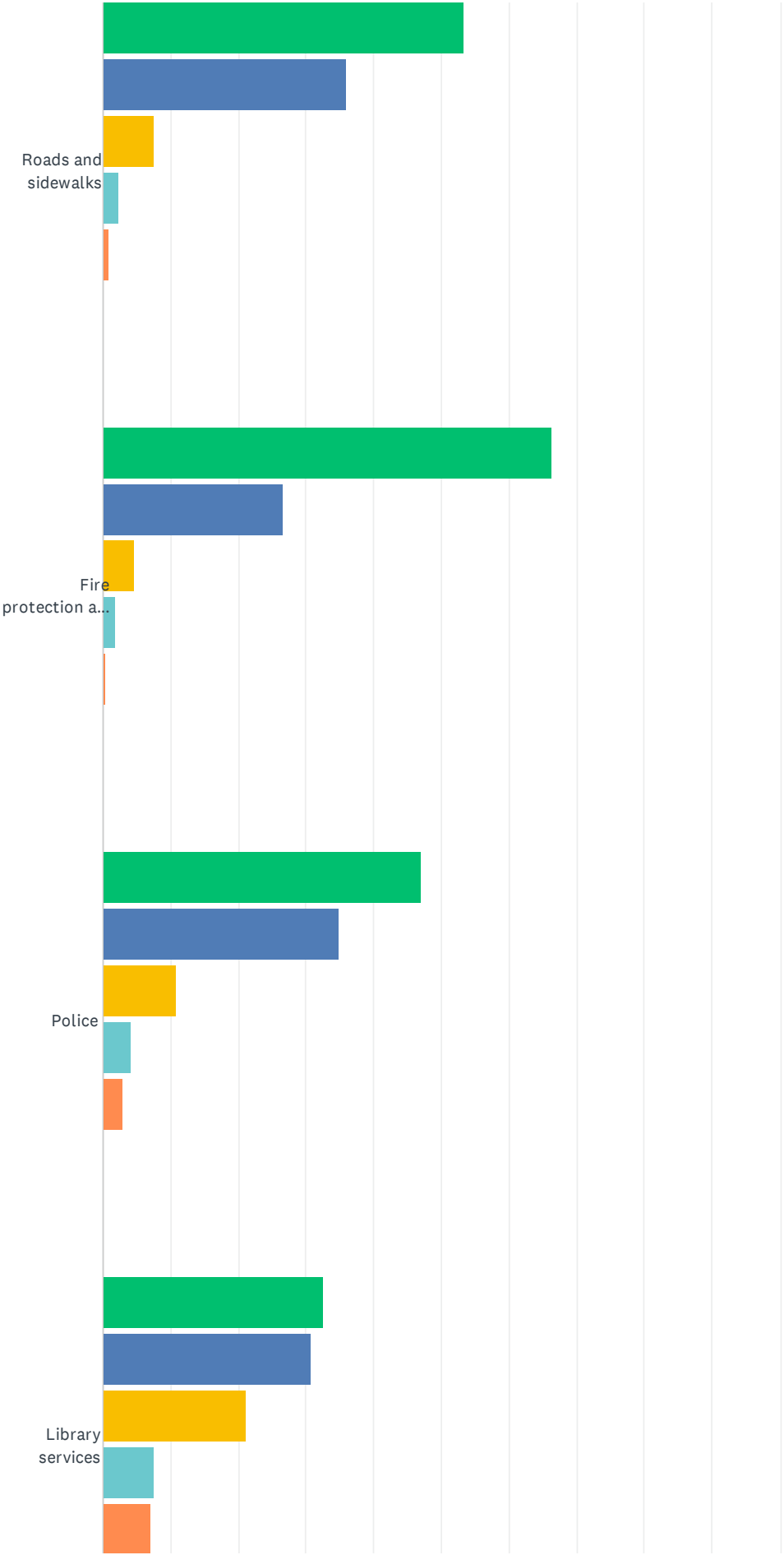
ANSWER CHOICES	RESPONSES	
Yes	33.95%	73
No	18.60%	40
Don't know	10.23%	22
Not applicable (not connected to municipal water servicing)	37.21%	80
TOTAL		215

Q9 The municipality offers many services to its residents. Thinking about the 2021 draft budget, rate the following service areas by importance to you.

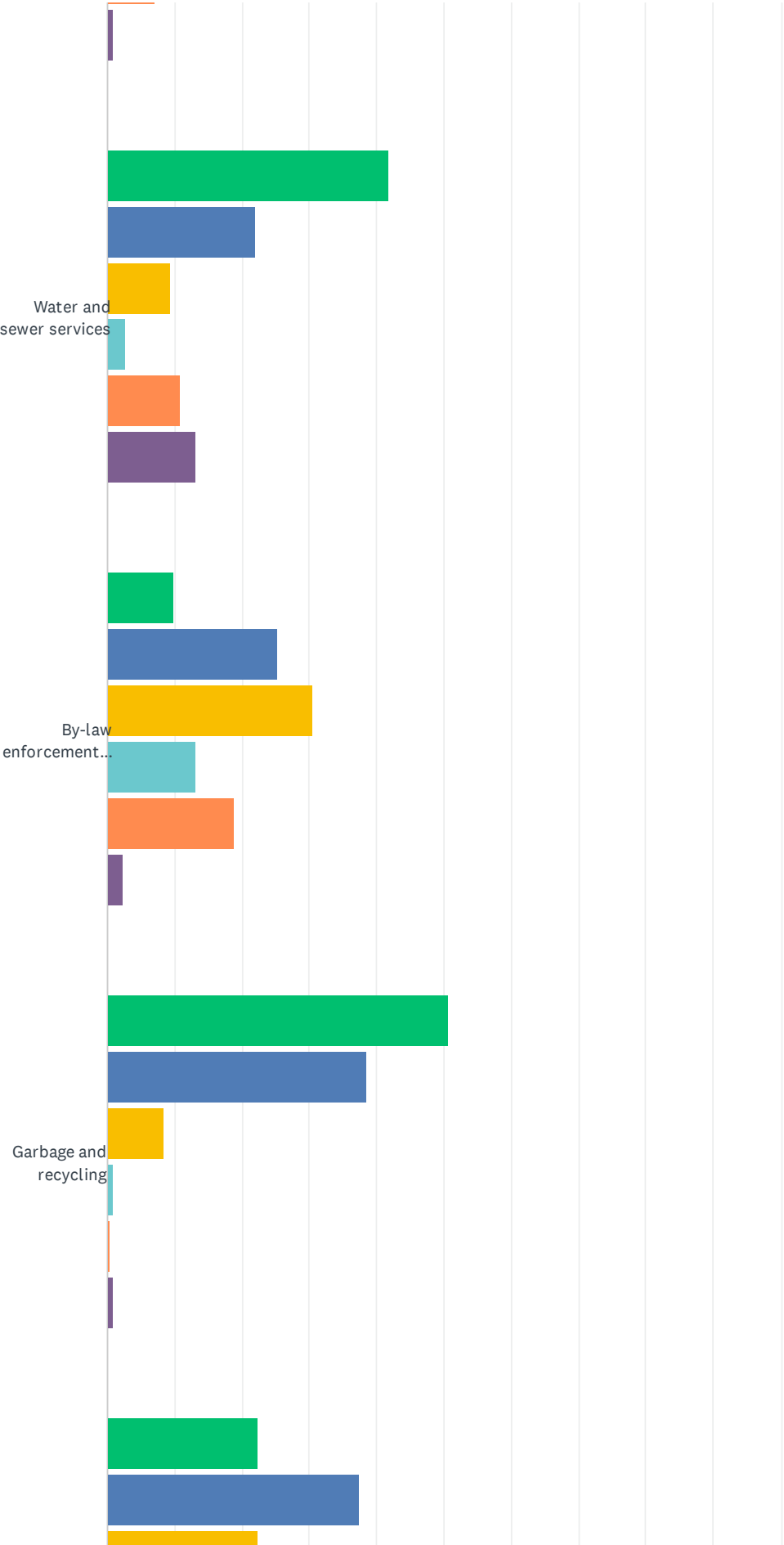
Answered: 214 Skipped: 1



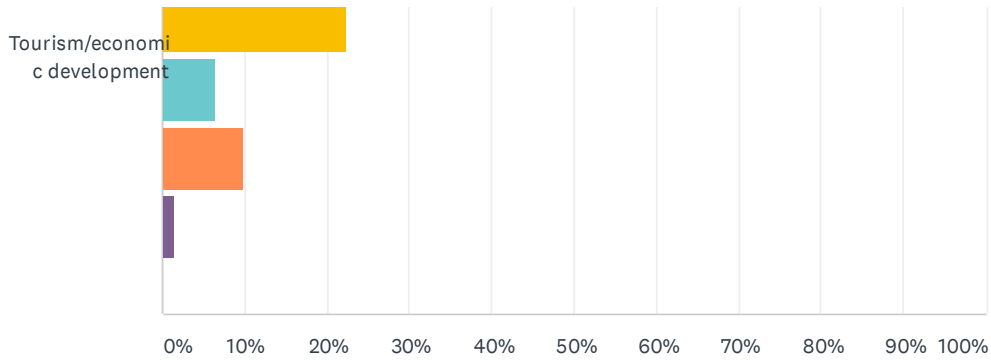
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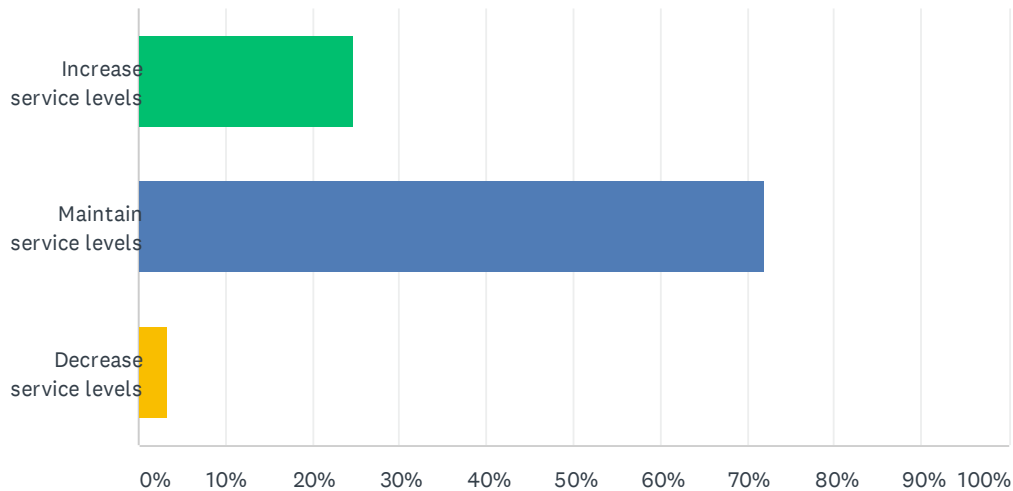


■ Highly Important
 ■ Somewhat Important
 ■ Neutral
■ Somewhat unimportant
 ■ Unimportant
 ■ No opinion

	HIGHLY IMPORTANT	SOMEWHAT IMPORTANT	NEUTRAL	SOMEWHAT UNIMPORTANT	UNIMPORTANT	NO OPINION	TOTAL	WEIGHTED AVERAGE
Winter Control (plowing, etc.)	62.91% 134	30.05% 64	6.10% 13	0.00% 0	0.47% 1	0.47% 1	213	1.0
Parks and amenities	35.21% 75	43.66% 93	12.68% 27	3.76% 8	3.76% 8	0.94% 2	213	2.0
Childcare	18.22% 39	14.95% 32	27.10% 58	7.01% 15	25.23% 54	7.48% 16	214	3.0
Roads and sidewalks	53.27% 114	35.98% 77	7.48% 16	2.34% 5	0.93% 2	0.00% 0	214	1.0
Fire protection and prevention	66.36% 142	26.64% 57	4.67% 10	1.87% 4	0.47% 1	0.00% 0	214	1.0
Police	47.17% 100	34.91% 74	10.85% 23	4.25% 9	2.83% 6	0.00% 0	212	1.0
Library services	32.71% 70	30.84% 66	21.03% 45	7.48% 16	7.01% 15	0.93% 2	214	2.0
Water and sewer services	41.78% 89	22.07% 47	9.39% 20	2.82% 6	10.80% 23	13.15% 28	213	2.0
By-law enforcement (parking, etc.)	9.86% 21	25.35% 54	30.52% 65	13.15% 28	18.78% 40	2.35% 5	213	3.0
Garbage and recycling	50.70% 108	38.50% 82	8.45% 18	0.94% 2	0.47% 1	0.94% 2	213	1.0
Tourism/economic development	22.43% 48	37.38% 80	22.43% 48	6.54% 14	9.81% 21	1.40% 3	214	2.0

Q10 Thinking about winter control, parks and amenities, childcare, roads and sidewalks, fire protection and prevention, police, library services, water and sewers services, bylaw, garbage and recycling, tourism/ economic development. Would you:

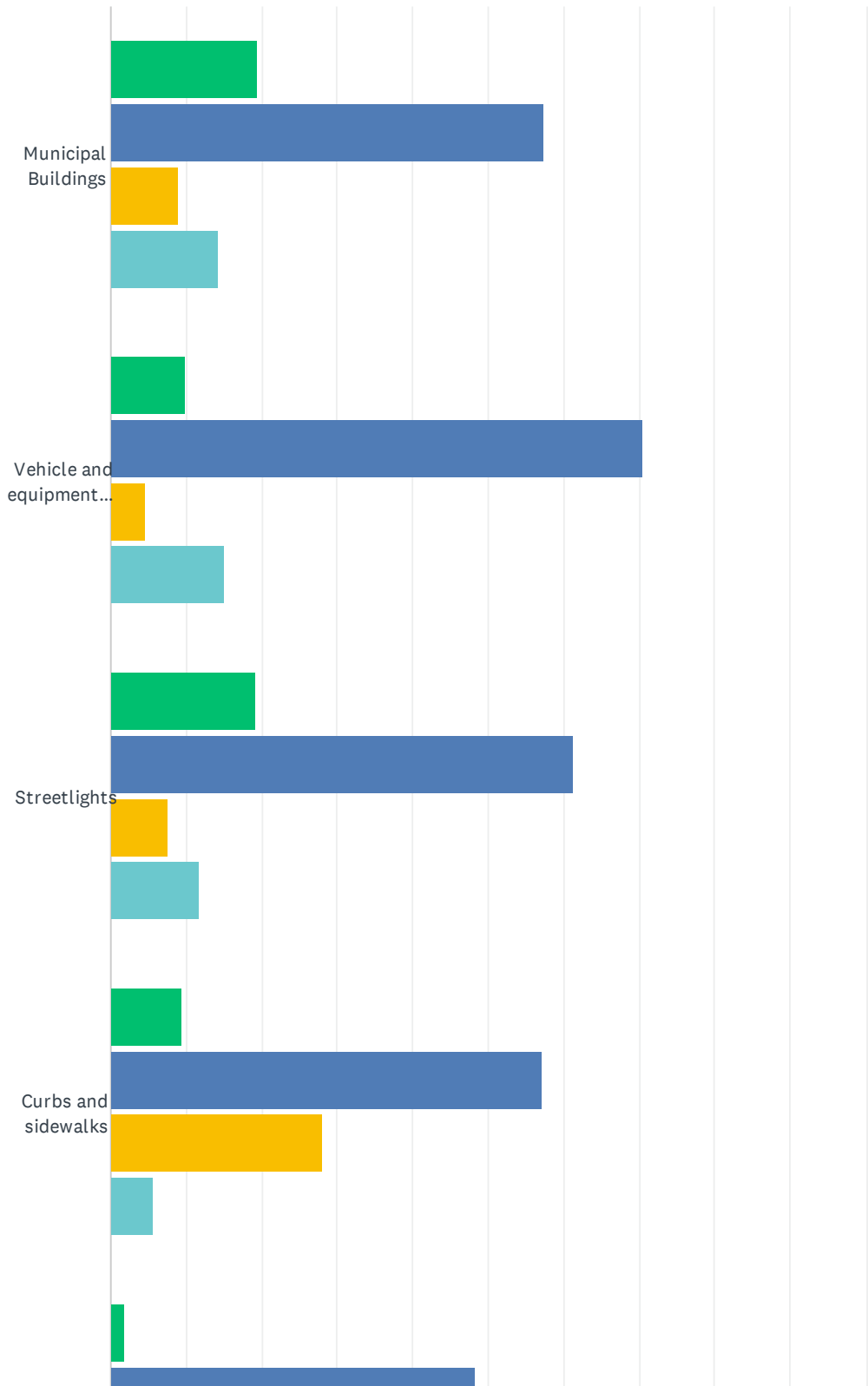
Answered: 211 Skipped: 4



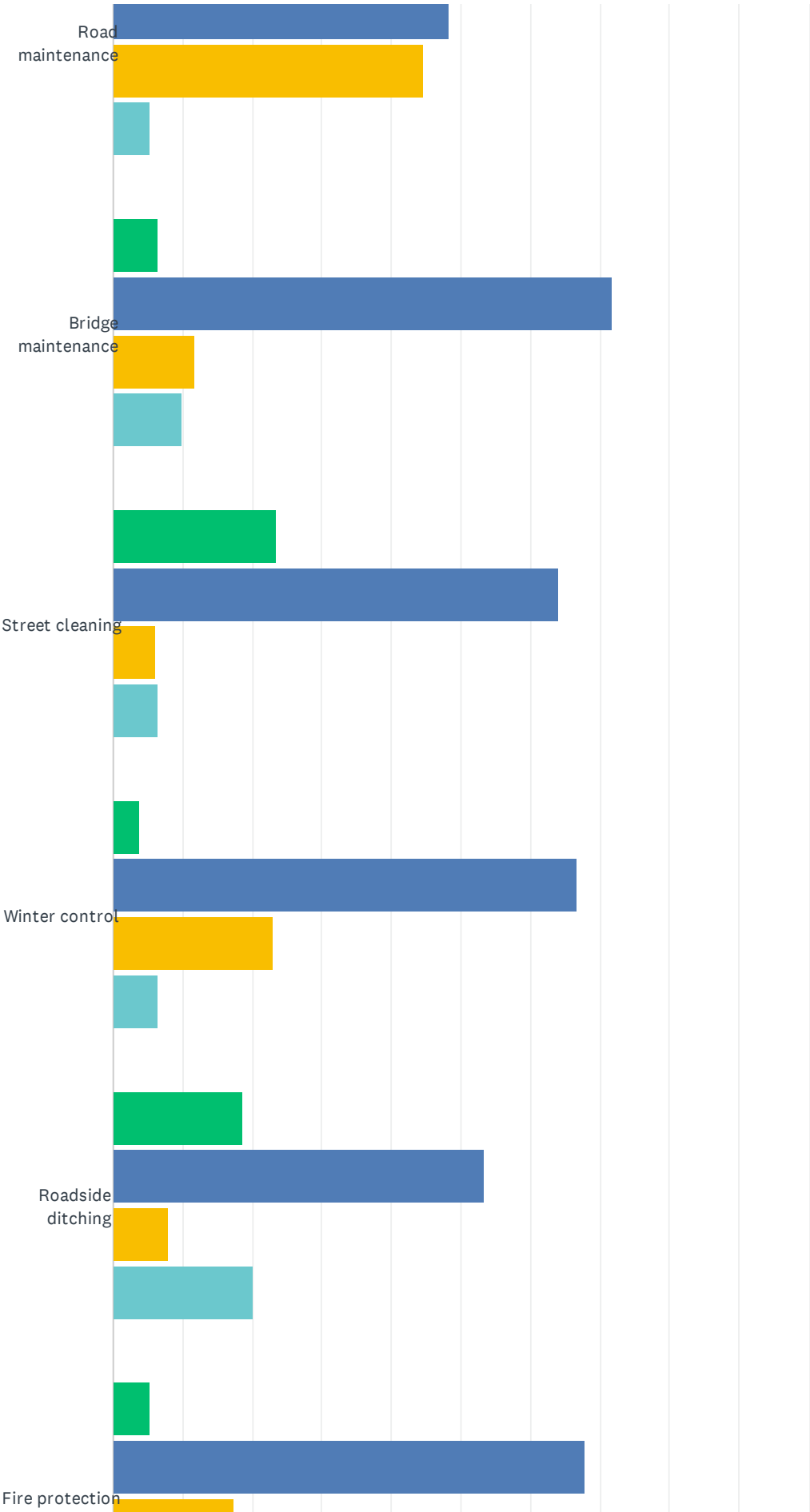
ANSWER CHOICES	RESPONSES	
Increase service levels	24.64%	52
Maintain service levels	72.04%	152
Decrease service levels	3.32%	7
TOTAL		211

Q11 A portion of municipal taxes goes towards road maintenance, municipal facility maintenance, bridge maintenance, and more. What level of funding should be allocated to the following?

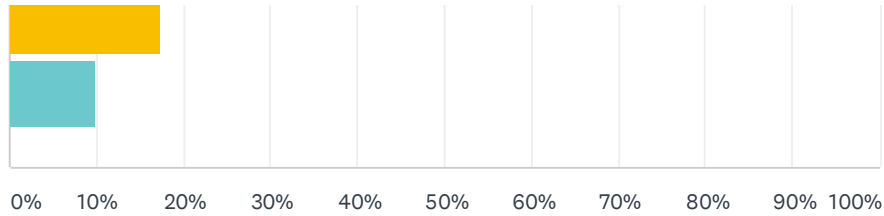
Answered: 214 Skipped: 1



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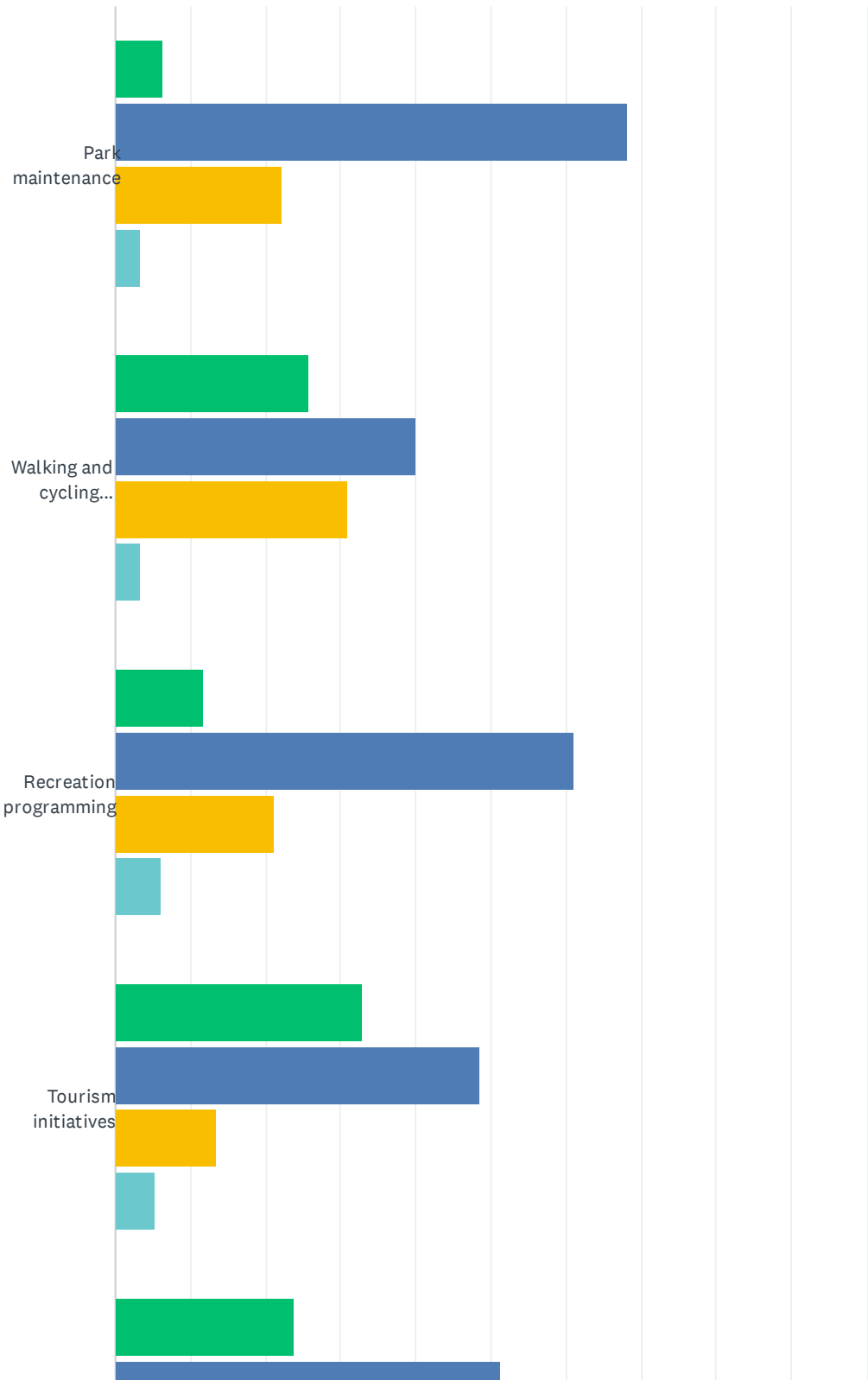


■ Less funding
 ■ Same funding
 ■ More funding
 ■ Don't know

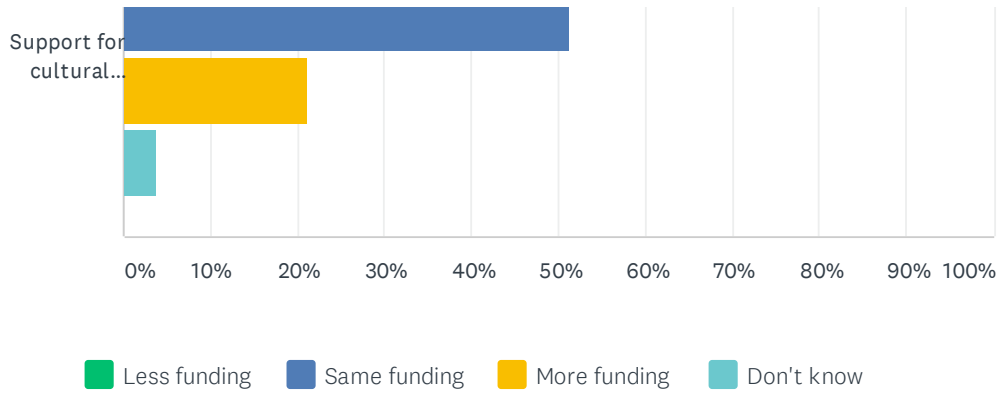
	LESS FUNDING	SAME FUNDING	MORE FUNDING	DON'T KNOW	TOTAL	WEIGHTED AVERAGE
Municipal Buildings	19.43% 41	57.35% 121	9.00% 19	14.22% 30	211	2.18
Vehicle and equipment maintenance	9.86% 21	70.42% 150	4.69% 10	15.02% 32	213	2.25
Streetlights	19.34% 41	61.32% 130	7.55% 16	11.79% 25	212	2.12
Curbs and sidewalks	9.35% 20	57.01% 122	28.04% 60	5.61% 12	214	2.30
Road maintenance	1.88% 4	48.36% 103	44.60% 95	5.16% 11	213	2.53
Bridge maintenance	6.57% 14	71.83% 153	11.74% 25	9.86% 21	213	2.25
Street cleaning	23.36% 50	64.02% 137	6.07% 13	6.54% 14	214	1.96
Winter control	3.76% 8	66.67% 142	23.00% 49	6.57% 14	213	2.32
Roadside ditching	18.69% 40	53.27% 114	7.94% 17	20.09% 43	214	2.29
Fire protection	5.14% 11	67.76% 145	17.29% 37	9.81% 21	214	2.32

Q12 Recreation facilities and programs as well as economic development, tourism and cultural programming are paid for through some user fees and municipal taxes. What level of funding should be allocated to the following?

Answered: 213 Skipped: 2



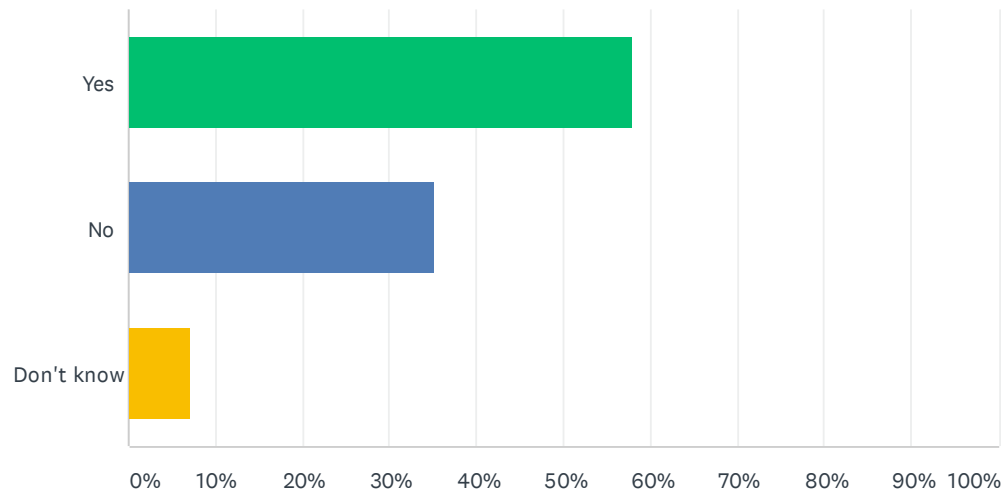
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	LESS FUNDING	SAME FUNDING	MORE FUNDING	DON'T KNOW	TOTAL
Park maintenance	6.25% 13	68.27% 142	22.12% 46	3.37% 7	208
Walking and cycling infrastructure (trails and bike lanes)	25.82% 55	39.91% 85	30.99% 66	3.29% 7	213
Recreation programming	11.74% 25	61.03% 130	21.13% 45	6.10% 13	213
Tourism initiatives	32.86% 69	48.57% 102	13.33% 28	5.24% 11	210
Support for cultural programs (events, museums, community grants, etc.)	23.94% 51	51.17% 109	21.13% 45	3.76% 8	213

Q13 Your property taxes help make Mississippi Mills an outstanding urban/rural community. Whenever you use local fire and police services, public libraries, community centres, or travel our vast network of roads, you are experiencing your tax dollars at work. Do you feel you are getting good value from the property taxes you pay?

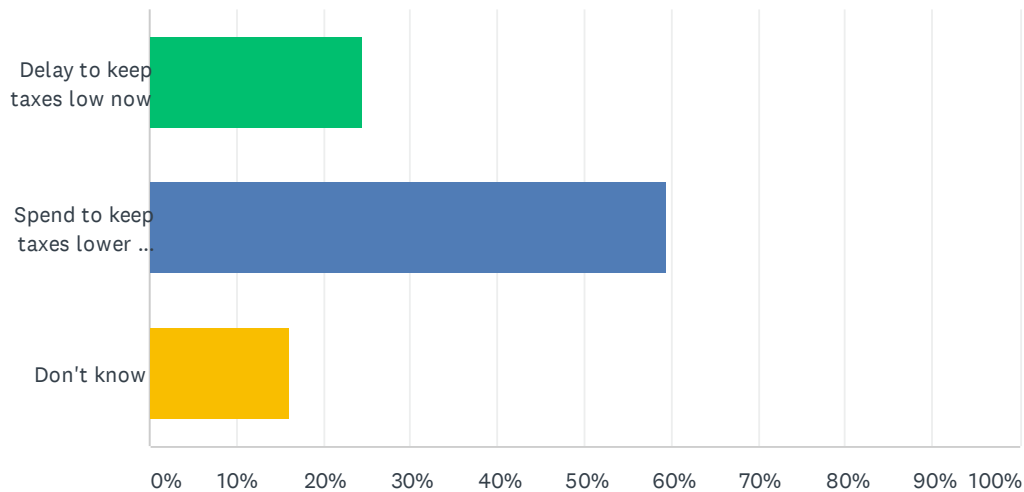
Answered: 214 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	57.94%	124
No	35.05%	75
Don't know	7.01%	15
TOTAL		214

Q14 The Municipality is responsible for ensuring that municipally owned facilities and buildings and other assets like roads, bridges, water and sewer infrastructure are maintained and upgraded as needed. Spending in this area sometimes gets delayed due to funding pressures. Do you feel it is better to:

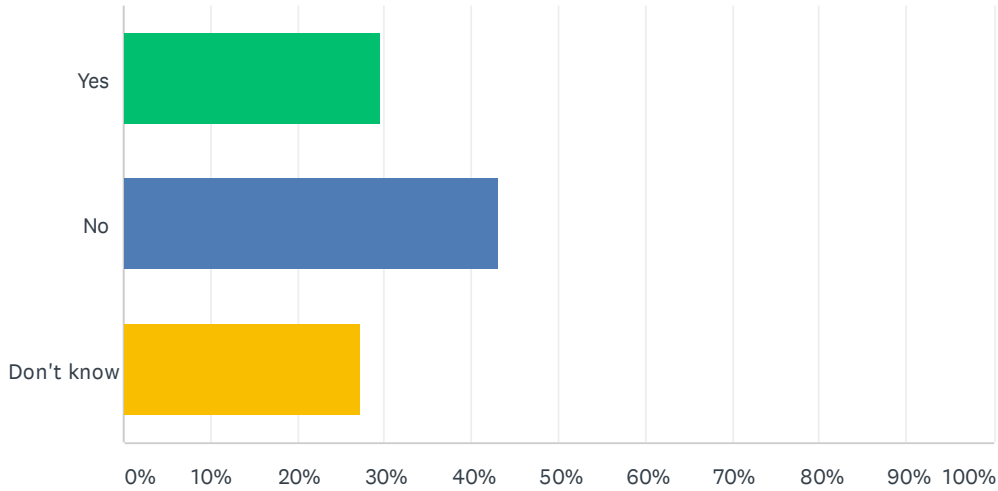
Answered: 192 Skipped: 23



ANSWER CHOICES	RESPONSES	
Delay to keep taxes low now	24.48%	47
Spend to keep taxes lower in the future	59.38%	114
Don't know	16.15%	31
TOTAL		192

Q15 Should funding be increased for the maintenance of gravel roads?

Answered: 213 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	29.58%	63
No	43.19%	92
Don't know	27.23%	58
TOTAL		213

Q16 If the most important issue to you was not listed in this survey that you think the municipality should allocate municipal taxes to, please tell us what it is.

Answered: 100 Skipped: 115

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#	RESPONSES	DATE
1	Increase funding to the North Lanark Regional Museum	11/10/2020 9:15 AM
2	Hwy 29 is horrible in winter. Before a serious accident occurs, please pressure Lanark County to have more equipment, more frequent passes and earlier response to winter conditions. Mississippi Mills and City of Ottawa do their job why not Lanark County	11/10/2020 8:53 AM
3	Affordable housing	11/10/2020 8:05 AM
4	Garden waste collection in areas outside Almonte ward	11/10/2020 7:55 AM
5	N/A	11/10/2020 6:11 AM
6	Nothing at this time.	11/10/2020 5:52 AM
7	Environmental protection such as alternatives to roadside spraying	11/9/2020 11:03 PM
8	Police should be per unit. Not value of your property	11/9/2020 10:24 PM
9	Ensuring that there are sufficient municipal staff with the right expertise to support the Municipality.	11/9/2020 9:51 PM
10	Responsible spending, no corruption, more effective work management. Paving busy gravel roads instead of "fixing" them.	11/9/2020 9:41 PM
11	Urban Forest Management	11/9/2020 9:19 PM
12	Make affordable housing a priority.	11/9/2020 9:14 PM
13	Current aquifers are not sufficient for the population and more and more housing is going up. You need to add at least two more or find another source. We will be in critical situations in the near future if this isn't addressed.	11/9/2020 9:09 PM
14	Youth support. Homeless funding.	11/9/2020 9:04 PM
15	Affordable housing	11/9/2020 8:23 PM
16	Recycling should go back to one bin.	11/9/2020 8:22 PM
17	Rural internet access, move the pedestrian lights from Bay Hill to the rail trail crossing on Ottawa street or across from Metcalfe park, stop spraying wild parsnip in unnecessary areas unless it is a public safety concern, long term plan to chips and tar gravel roads in Ramsay	11/9/2020 8:18 PM
18	As a Pakenham resident, I feel that I am paying too much in property taxes as I am on well and septic, extremely poor internet and cellphone reception and the gravel roads are not maintained. Can you please consider paving the gravel roads?	11/9/2020 8:16 PM
19	Na	11/9/2020 8:13 PM
20	More walking trails outside of Almonte	11/9/2020 7:56 PM
21	More yard waste to recycling pickup maybe once a month??? Pick up of large garbage items twice a year ??	11/9/2020 7:44 PM
22	Allocate taxes so that you keep your staff longer. Turnover is a detriment to good service. MM at a lower rate will continue to be a stepping stone municipality. Taxes are important. It costs money to keep up. Goals to keep taxes the same turns out to be a burden to current and future residents.	11/9/2020 7:27 PM
23	Paved shoulders on all major roads	11/9/2020 7:24 PM
24	Allocate funding to expand street sidewalks. An example would be Houston Street in Almonte.	11/9/2020 7:23 PM
25	Conversion of gravel roads to surfaced roads to reduce rock damage to vehicles and reduce maintenance costs (new gravel, regular grading)	11/9/2020 7:12 PM
26	Stop wasting money on spraying roadsides and potentially poisoning rural wells. I would rather see these funds going towards proper ditching and ditch maintenance. Our road has had poorly maintained ditches for over 5 years.	11/9/2020 7:11 PM
27	n/a	11/9/2020 7:07 PM

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28	Internet and cell phone connectivity	11/9/2020 6:56 PM
29	N/A	11/9/2020 6:25 AM
30	No	11/8/2020 9:49 PM
31	Sidewalk clearing during winter for all areas not just some	11/8/2020 9:40 PM
32	Panmure road is terrible and needs to be repaved	11/7/2020 8:34 AM
33	Master planning and community resilience building.	11/5/2020 5:29 AM
34	I think there should be more affordable housing available.	11/4/2020 6:31 PM
35	Start fixing up the Country Roads properly. Patching up the potholes is not going to work, just supplies lifetime employment to those workers. Rae Road must be the worst of them all. Lucky there has been no major damage to our car with all those potholes.	11/3/2020 1:54 PM
36	See comments above...the condition of Rae Road past between concession 6B and Old Perth Road is in horrible condition and tar patching potholes does nothing to improve the all over condition of the road!!	11/2/2020 1:11 PM
37	The stretch of Rae Road from Con 6 to the beginning of gravel on the Old Perth Road needs to be replaced, because It is nearly impossible to drive on due to deep potholes and crumbling edges.	11/2/2020 9:50 AM
38	Cut program spending, pay off debt, reduce taxes.	10/30/2020 11:02 PM
39	MM should not entirely rely on the senior levels of government to improve internet services. The senior levels are more interested in photo ops than in seriously funding internet infrastructure. MM should fund neighbourhood fiber to the home initiatives on a shared cost project basis.	10/28/2020 2:07 PM
40	none	10/28/2020 7:44 AM
41	additional investment is required in community infrastructure including expansion of parks and parks development. Gemmill Park is significantly under maintained/developed and would benefit from a community pool. The town should consider financing to upgrade these facilities as other municipalities do.	10/28/2020 7:13 AM
42	Fixing roads	10/28/2020 2:41 AM
43	It was mentioned but the winter maintenance in some areas severely lacks. Victoria St rarely has the side walk cleared in the winter maude st has only started being maintained once the new build houses behind tim hortons was constructed. Why does the new neighborhood receive maintenance before existing areas? Also it is hard to agree to increase your tax without a value associated with it. Ottawa st also needs a turning lane into mill st.	10/27/2020 11:31 PM
44	Pakenham Municipal Park	10/27/2020 4:33 PM
45	I think the taxes are way too high for rural families. Taxes should be less and people should not expect the same infrastructure and amenities as a big city.	10/27/2020 3:00 PM
46	None	10/27/2020 2:40 PM
47	N/a	10/23/2020 1:03 AM
48	Perhaps there is a way for the municipality to attract new doctors to the area.... due to the shortage of family physicians.	10/22/2020 8:58 AM
49	Bylaw is sadly lacking. Why is there no enforcement of current rules and regulations. e.g. - boats, trailers, rv's parked in residential lanes for extended periods of times (months not days). Why do I as a tax payer have to complain before someone finally does the job they are being paid to do.	10/21/2020 1:42 PM
50	Get rid of the pothole fillers (or find other things for them to do) and repair the roads properly!	10/21/2020 7:20 AM
51	Affordable , available high speed internet to the rural sections of MM. We have been ignored.	10/20/2020 8:59 PM
52	Paramedics	10/20/2020 8:50 PM
53	N/A	10/20/2020 8:46 PM

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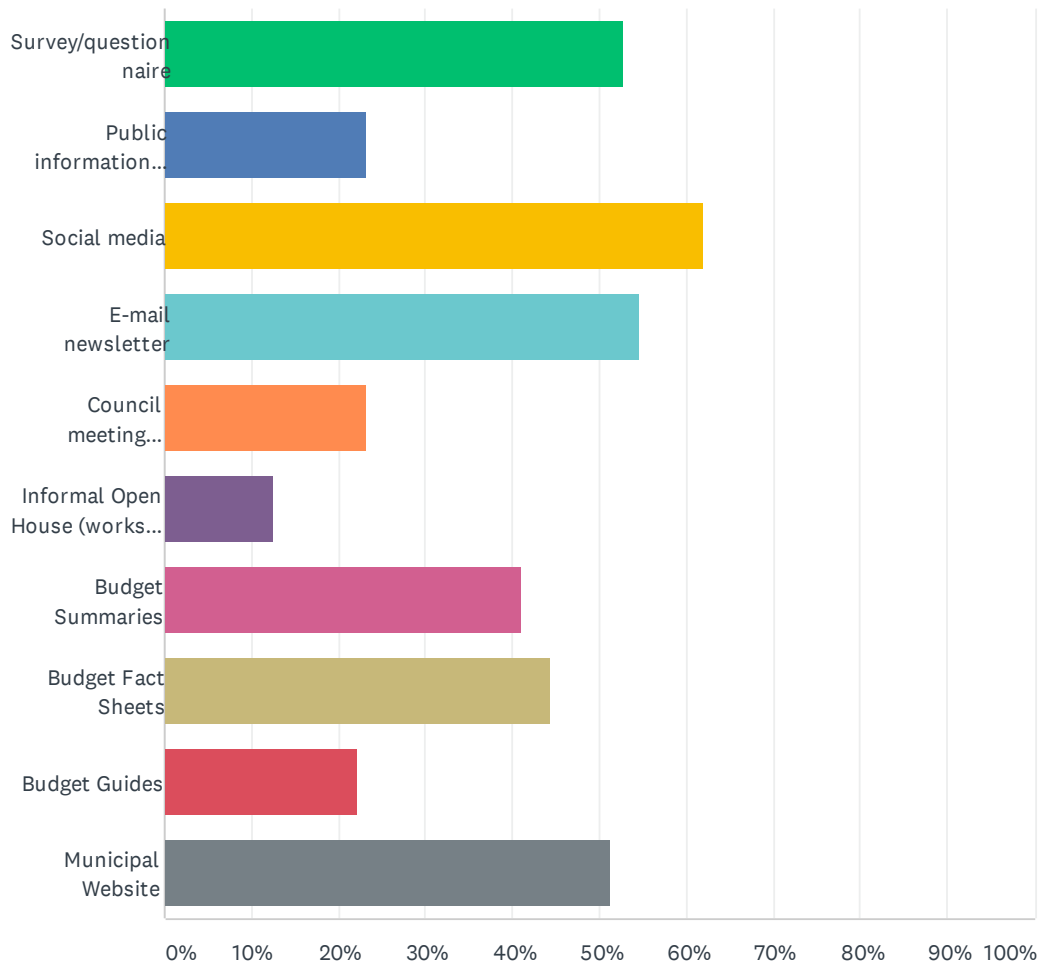
54	Designate about 3 off leash dog parks and get the job done in 2021!!!	10/20/2020 8:26 PM
55	Kill the budget for cycling infrastructure. They should pay user fees to pay for this infrastructure.	10/20/2020 5:53 PM
56	N/a	10/20/2020 4:44 PM
57	Pedestrian traffic is increasing in Almonte, especially during the summer and on weekends. There needs to be better crosswalks at busy intersections, such as Almonte and Mill Streets.	10/20/2020 3:13 PM
58	Please please please put money into the 2021 budget to pave Rae Road from Ramsay Concession 6B to Old Perth Road. This road is simply terrible. Driving this route daily causes vehicle maintenance that should never be. I apologize for the rant, but in my opinion the main things that we get outside of town for our tax dollars are roads, garbage, recycling, snow removal, and fire services; and I don't think that it's too much to expect that these services be up to par or at least not below par.	10/20/2020 10:45 AM
59	Pedestrian safety (not "most", but important)	10/20/2020 7:50 AM
60	I think in the winter the roads are not taken care of properly, you can tell when you switch from Lanark county to Renfrew or Ottawa. Their roads are clear ours are not. It is not safe	10/20/2020 7:42 AM
61	Na	10/20/2020 7:33 AM
62	Pave gravel roads	10/20/2020 7:20 AM
63	Environmental changes, park maintenance, make Neilcorp install the park they promised.	10/19/2020 10:53 PM
64	Bike lanes!	10/19/2020 9:57 PM
65	None	10/19/2020 9:09 PM
66	Equipping the municipality with the resources and staffing levels required to deliver on strategic priorities is important. Over-promising and under-delivering leads to a lack of trust among the community and creates a burned-out, disengaged staff team.	10/19/2020 8:53 PM
67	Rural internet	10/19/2020 8:39 PM
68	The official plan should allow for more growth in the rural areas, then we could afford better rural roads.	10/19/2020 8:17 PM
69	Not putting in more apartment buildings and questioning a relentless growth rate	10/19/2020 8:16 PM
70	Stop spending so much. I get very very little for my extremely expensive property taxes.	10/19/2020 8:09 PM
71	Too many full time salaries at Fire Dept. Paying a Part time Administrator full time wages. Gravel road maintainance should be increased but not sure if budget needs to increase. Need increased productivity. Do not understand spending money on bike lanes when bicyclists do not pay taxes towards installation or maintainance. Also no reason there should not be at least one sidewalk on each street. Particularly the new ones. Maybe they do not get plowed 1st after a snowfall but at least be in place.	10/19/2020 8:02 PM
72	HR - staffing affects our services. This needs to be addressed with the size of the municipality growing. We cannot continue to lose good people.	10/19/2020 7:59 PM
73	Police need less funding. I dislike that #10 made no distinctions on who should get more/same/less funding. The police do not need the maximized funding when our hospitals can't offer 24/7 mental health support.	10/19/2020 7:24 PM
74	,bike lanes	10/19/2020 6:58 PM
75	Paving Ramsay Cons.12 and join us up, we are boxed in goldenline and Appleton side rd are paved.	10/19/2020 6:53 PM
76	more user pay for 'special amenities" for example the idea of a dog park, let the dog owner pay for it and not tax dollars	10/19/2020 6:40 PM
77	Broadband internet for areas outside of Almonte and the Village of Clayton. More money would be spent in Mississippi Mills if we could work from home. Storm put fibre in Clayton. What about rural/Blakeney/Pakenham and any new development. Contact them please	10/19/2020 6:32 PM
78	The money we are spending to support recreation and library facilities in Carleton Place should	10/19/2020 5:46 PM

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	be kept here and used for our own facilities	
79	NA	10/19/2020 5:18 PM
80	Stop giving Carleton Place \$150,000 a year. Save it for repairs.	10/19/2020 4:54 PM
81	Green garbage recycling	10/19/2020 4:44 PM
82	Please consider reducing funding for law enforcement measures. The OPP contract is by far the largest expense for our township. By reducing police funding and reallocating tax dollars to initiatives that support the community (such as libraries, child care, affordable housing, and health care) we will reduce crime and make Mississippi Mills a safer place to live. Money should be allocated as well toward more community and cultural initiatives like Mississippi Mills Pride, which had a successful first year even in the face of COVID19.	10/19/2020 4:23 PM
83	We could really do with a walking route at the arena so that during the winter months seniors have a safe place to walk. Smiths Falls have one in their arena and I am sure that it is used all the time. Maybe less money sent to Carleton Place and some kept back could cover the cost for this. Seniors have nowhere to walk during the long, cold winter months when it is not safe to walk outside. This goes to recreation but also health and wellness. I am sure that seniors would be willing to pay a small surcharge to use the walking track.	10/19/2020 4:20 PM
84	A green Bin collection for compostable waste.	10/19/2020 4:17 PM
85	Internet literacy and infrastructure. The collective internet literacy of this community is low, and the collective internet literacy of municipal staff is low. That the municipality ignores Internet infrastructure in the community is scandalous.	10/19/2020 4:06 PM
86	Finding out who wrote such a poor survey	10/19/2020 4:01 PM
87	future lighting projects/replacement should be better environmentally, i.e. less blue and more yellow/amber tone. This impacts both animals and plants and improves night vision for drivers and pedestrians.	10/19/2020 2:44 PM
88	Dog park please	10/19/2020 2:41 PM
89	Dog parks	10/19/2020 2:17 PM
90	Community programs for children	10/19/2020 2:07 PM
91	Accountability of subcontractors. Winter maintenance crews damaging personal property and neither the town nor the subcontractor/operator responsible for fixing it.	10/19/2020 2:06 PM
92	Fix Country Street from Ann Street to highway	10/19/2020 2:02 PM
93	N/A	10/19/2020 1:54 PM
94	N/A	10/19/2020 1:47 PM
95	Emergency Preparedness Funding	10/19/2020 1:41 PM
96	More crosswalks with lighting	10/19/2020 1:36 PM
97	One of most important: rebuilding Almonte downtown infrastructure	10/19/2020 1:33 PM
98	Resurfacing Ramsay Concession 8	10/19/2020 1:31 PM
99	Library	10/19/2020 12:57 PM
100	More funding in Pakenham. Almonte isn't the one town here.	10/19/2020 12:54 PM

Q17 How do you wish to stay informed and involved in the budget process (please check all that apply)

Answered: 207 Skipped: 8



2021 Mississippi Mills Budget Survey

ANSWER CHOICES	RESPONSES	
Survey/questionnaire	52.66%	109
Public information session	23.19%	48
Social media	61.84%	128
E-mail newsletter	54.59%	113
Council meeting attendance (watching streamed video)	23.19%	48
Informal Open House (workshop with staff)	12.56%	26
Budget Summaries	41.06%	85
Budget Fact Sheets	44.44%	92
Budget Guides	22.22%	46
Municipal Website	51.21%	106
Total Respondents: 207		