

# THE CORPORATION OF THE MUNICIPALITY OF MISSISSIPPI MILLS

## QUARTERLY UPDATE

**DATE:** September 10, 2024

**TO:** Committee of the Whole

**FROM:** Mike Williams, Director of Protective Services

**SUBJECT:** Protective Services Quarterly Report – Q2

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### DEPARTMENT HIGHLIGHTS:

During the spring, the Fire Department participated in numerous community events, including the 'Meal for All' first-anniversary party, the Home Hospice North Lanark Volunteer Forum, four station tours and end-of-year Elementary School celebrations/water days, the Pakenham Canada Day Eve Parade and BBQ.



On June 6<sup>th</sup>, the Mississippi Mills Fire Department partnered with the Red Cross to deliver a presentation to the staff and volunteers of Hub Hospice North Lanark. The presentation provided tips on what to do in emergency situations and allowed participants to draft an emergency plan.

On June 15<sup>th</sup>, 11 MMFD firefighters participated in the 112<sup>th</sup> Eastern Ontario Firefighter Association's (EOFA) Fire Games in Prescott. The Mississippi Mills Fireballs placed first overall.

### 2024 PROJECT UPDATES/PENDING ITEMS:

On April 26<sup>th</sup>, the Fire Department launched *Mississippi Mills Community Connect*, a platform designed to increase emergency preparedness and response. Community Connect is a free, secure and easy to use portal that allows residents and business

owners to voluntarily share critical information with MMFD that will be relayed to MMFD personnel responding to an active emergency call. The new platform has been featured in a press release, video, social media and website posts, and directly with residents via email and mail for the final tax bill for 2024.

During Emergency Preparedness Week (May 5<sup>th</sup> to 11<sup>th</sup>), the Fire Department and municipality shared emergency preparedness messaging and tips in relation to the province’s theme ‘Plan For Every Season’. Additionally, the municipality ran an Emergency Preparedness Week social media contest where residents were asked to like and share a Facebook post to be entered into a draw to win one of four 72-hour Emergency Kits.

Working with a volunteer firefighter from Station 2, the Fire Department has created four new videos for social media. So far, the videos have introduced the public to the department’s new Community Connect platform, the new response vehicles (units 520, 580, and 581), and captured footage of the Mississippi Mills Fireballs competing at the EOFA Fire Games. The department’s profile has since gained more followers and has experienced an increase in interactions with the public.

**KPIs:**

In the second quarter, MMFD responded to 51 incidents, conducted 35 comprehensive fire inspections, carried out 8 public education sessions, and successfully administered 3 full training courses at the training center.

ACTIVITY	ACTIVITIES PER QUARTER			
	Q1	Q2	Q3	Q4
Incident Response	41	51		
Fire Inspections	34	35		
Fire Safety Plans Review	4	6		
Public Education Events	7	8		
Regional Training Centre	1	4		

Below is a summary of incident types presented in the chart. The cumulative staff hours dedicated to incidents during the second quarter (Q2) amounted to a total of 747 hours.

RESPONSE TYPE	RESPONSE TYPE PER QUARTER			
	Q1	Q2	Q3	Q4
Property Fires/Explosions	6	6		
Overpressure Rupture/Explosion (No Fire)	1	0		
Pre-Fire Conditions/No Fire	4	3		
Burning (Controlled)	3	2		
False Fire Calls	9	13		
CO False Calls	3	1		
Public Hazard	3	5		
Rescue	2	11		
Medical/Resuscitator Call	1	1		
Other Response	4	9		
<b>Total Calls</b>	<b>41</b>	<b>51</b>		

The chart below provides a breakdown of incident locations based on areas within our municipality or with mutual aid/automatic aid areas.

GEOGRAPHIC LOCATION	INCIDENTS PER QUARTER			
	Q1	Q2	Q3	Q4
Ramsay	10	13		
Almonte	16	26		
Pakenham	7	7		
Beckwith	1	2		
Lanark Highlands	4	2		
Carleton Place	2	0		
Ottawa	0	0		
BBDE	1	1		
<b>Total</b>	<b>41</b>	<b>51</b>		

During the second quarter, MMFD organized 19 internal training sessions including 6 station and officer meetings, resulting in a combined duration of 98.5 hours for sessions and a total of 1,812 work hours for staff.

<b>Training Activities</b>	
Hose Advancement	Relay Pumping
Hose Loads/Deploys	Driver Training
RIT Trailer Testing	SP103 (Wildland)
Propane Awareness	Auto Extrication
Ladders	High Rise Packs

### **Bylaw Services KPI's**

In the second quarter, there has been an increase of 55 bylaw complaints when compared to the first quarter of 2024. There were 104 parking fines issued this quarter compared to 218 fines in the first quarter.

<b>BYLAW INQUIRY TYPE</b>	<b>BYLAW INQUIRIES PER QUARTER</b>			
	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
Parking Issues	33	43		
Animal Control	31	23		
Noise	4	11		
Property Standards	8	19		
Garbage/Waste	1	2		
Outdoor Spaces	0	1		
Wildlife	0	0		
Trees	0	0		
Clean Yards	0	16		
Zoning	1	1		
Event	0	1		
Inspection	0	10		
Building Code	0	2		

The	Other	4	8		
<b>Total Bylaw Complaints</b>		<b>82</b>	<b>137</b>		
<b>Total Bylaw Complaints Resolved</b>		<b>80</b>	<b>125</b>		

chart presented below provides a breakdown of the geographic locations of these bylaw complaints.

GEOGRAPHIC LOCATION	BYLAW INQUIRIES PER QUARTER			
	Q1	Q2	Q3	Q4
Ramsay	13	11		
Almonte	57	115		
Pakenham	12	6		
<b>Total</b>	<b>82</b>	<b>137</b>		

#### LOOKING AHEAD:

In Q3, Protective Services will undertake several projects and reports such as:

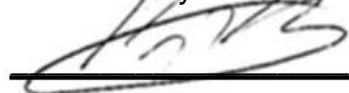
- Master Fire Plan
- Fire Prevention Policy
- Forecasted Training Requirement Staff Report
- Review existing Aid Agreements
- Cancer Prevention Checklist Review
- Continue upgrades to our Fire Training Centre and RIT Trailer

Respectfully submitted by,

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Mike Williams,  
Director of Protective Services

Reviewed by:

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Ken Kelly,  
CAO

ATTACHMENTS (if applicable):

1. None