



2020 ANNUAL REPORT

MISSISSIPPI MILLS PUBLIC LIBRARY

www.MISSMILLSLIBRARY.com

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ALMONTE BRANCH

155 High Street Almonte
P.O. Box 822
Almonte, ON
K0A 1A0
Phone: 613-256-1037



PAKENHAM BRANCH

128 MacFarlane St.
P.O. Box 250
Pakenham, ON
K0A 2X0
Phone: 613-624-5306



Mississippi Mills Public Library

MESSAGE FROM THE CEO/CHIEF LIBRARIAN

No one could have predicted the year to come. In January, the Library was preparing for an exciting year ahead. Staff members were working on innovative STEM (science, technology, engineering and mathematic) programs thanks to support from the Elizabeth Kelly Library Foundation and our meeting room was booked with Travelogues, movie afternoons, book clubs and Storytimes. The branches were bustling.

As COVID-19 quickly became a real threat, the Library had to close to the public on March 14, 2020. Thanks to the lobbying effort of the Library Board and the public library community, the Ontario government included libraries in the first stage of the reopening plan. Starting May 19th, libraries were able to offer pickup service. In our community, pickup service was welcome news because many residents do not have adequate high-speed internet needed to access online digital material.

We have opened, closed, and reopened for pick-up service several times throughout the year and community support has remained strong. As you will see from the following highlights and statistics, we have transformed library service to meet community needs. From activity kits to online robotics programs, the Mississippi Mills Public Library continues to grow and expand.

Through all the disruptions and changes, we have many people to thank for our success. To start, the Library would not be able to reopen and offer new service options without dedicated staff. The Library Board has been library champions, taking time to approve new health and safety guidelines, write letters to ministers, and advocate for the needs of residents and staff. We have also received guidance and support from the Municipality and Council. The Friends of the Library continue to raise money for new programs and the Elizabeth Kelly Library Foundation checks in regularly to see how they may help. There are too many individuals to thank personally so please know that your support and encouragement has been appreciated.

Sincerely,

Christine Row
CEO/Chief Librarian
Mississippi Mills Public Library

ABOUT THE LIBRARY

MISSION

To inspire lifelong learning, provide equitable access to information, advance knowledge and strengthen our community.

VISION

An informed, engaged, creative & connected community.



**Did you know
your library has**

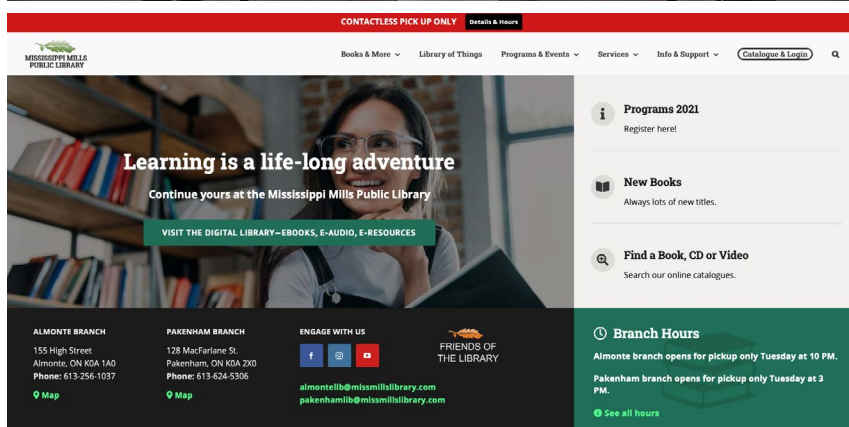
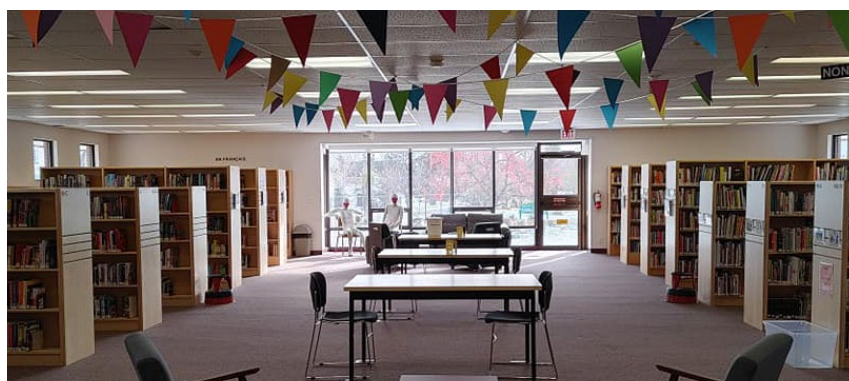
**SO MUCH MORE THAN
BOOKS AND DVDS**

Ukuleles ▪ Frisbee golf discs ▪
Projectors & screen ▪ Museum & park
passes (limited) ▪ Jigsaw puzzles ▪ Knit
Kits ▪ Audiobooks ▪ Digital library ▪
Free streaming film with Kanopy ▪ Kill-
a-watt metres ▪ Seeds ▪ MAPsacks ▪
Magazines ▪ Genealogy/Ancestry
resources ▪ Facebook groups ▪ Book
club sets ▪ Scan services ▪ FREE WiFi ▪
Surprise book bundles for adults (TBA)

www.missmillslibrary.com

Mississippi Mills
Public Library

2020 HIGHLIGHTS



- ☐ Installed new accessible shelving in the adult fiction area
- ☐ Built a new website
- ☐ Pick-up Service
- ☐ Collaborated with the Community Economic & Cultural Coordinator, and participated in the Mississippi Mills Backyard Garden Program and Puzzle Lending Program.
- ☐ Tripled our graphic novel collection (now the most popular collection)
- ☐ Craft in a Bag program
 - storytime
 - seniors (in partnership with MMTogether)
 - kids
 - teens
- ☐ STEM Programming (science, technology, engineering and mathematics)

2020 LIBRARY STATISTICS

□ Active Library Cardholders 6,137

□ Activity Kits

- Kids – 1241
- Teens – 210
- Seniors – 215

□ STEM Programs (October-December)

- 266 attended 48 programs
(Lego robotics, Ozobots)

□ Technology

- helped 335 people with technology
- boosted internet access at both branches
- hosted 7,736 internet connections

□ 2020 Circulation

- circulation of physical library material = 69,315
- streaming and downloading of eBooks, downloadable audiobooks and videos = 21,830
- **TOTAL CIRCULATION = 91,145**
(73% of 2019)

Digital Library

things to do & learn online

- Overdrive / Libby e-books, digital audiobooks
- Kanopy & Kanopy Kids streaming TV
- Cantook Station French-language ebooks and audiobooks
- Magazines & research such as Consumer Reports
- History & genealogy Ancestry online and more

Available here:
www.missmillslibrary.com/digital-library

Tech help offered by phone. Book a time with the tutor: 613-256-1037 or email techtutor@missmillslibrary.com

Almonte & Pakenham branches continue with contactless pickup

Reserve physical library books, audiobooks & DVDs by phone or email: almontel@missmillslibrary.com or pakenhamlib@missmillslibrary.com or with your library card & PIN via the library's online catalogue at www.missmillslibrary.com/search-catalogues

Online Programs & Events:

STEM workshops for kids & teens and 3D printer workshops for all ages. LOOK FOR UPDATES: Facebook & www.missmillslibrary.com

CHILDREN & YOUTH SERVICES

ONLINE AND IN-LIBRARY

READY to go backpacks, 3D printer workshops, disc golf frisbees, DVDs & music CDs, ukuleles, graphic novels & non-fiction on 1000s of topics, Libby / Overdrive digital library, Chromebooks to lend, STEAM craft bags & preschooler storytime bags + Facebook videos, FREE WiFi, interlibrary loan services, French collection & Cantook Station digital French library, magazines, babies' board books, MapSacks, online coding & robotics programs, diversity reading lists at our website, Kanopy Kids streaming TV...

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pakenhamlib@missmillslibrary.com 613-624-5306

CRAFT IN A BAG

NovelList K-8 Plus

Mississippi Mills Public Library

LEGO ROBOTICS WORKSHOPS

Saturdays 10am-4pm
Wednesdays 4:30-7:30pm
Almonte Branch

Sign up online or call 613-256-1037

TECH TUTOR

MMPL TECH SERVICES

Need Tech help? Need help accessing digital resources? email techtutor@missmillslibrary.com with your questions

NOTE: Until further notice, Tech Tutor appointments are by phone only. Email or phone to make an appointment.

Other tech services available at the library:

- Free WiFi (available from outside both branches)
- Photocopying, printing and scanning - email: almontel@missmillslibrary.com to access/for info
- Public access computers at both branches, working/meeting/Zoom rooms, and the Pakenham Memory Lab (unfortunately all are unavailable during the lockdown)
- 3D printer - coming soon!

Almonte: 613 256-1037 ● Pakenham: 613 624-5306
www.missmillslibrary.com

VALUE OF LIBRARY SERVICE

VALUE OF SERVICES

Quantity of Use	Library Services	Value of Service
69,315	Print/DVDs/Audiobooks (\$25)	\$1,732,875
21,830	eTitles (\$20)	\$436,600
7,736	Internet Access (\$5)	\$38,680
266	Programs-STEM (\$25)	\$6,650
335	Technology Tutoring (\$25)	\$8,375
	TOTAL Value of Services	\$2,223,180

FEEDBACK ON SERVICES

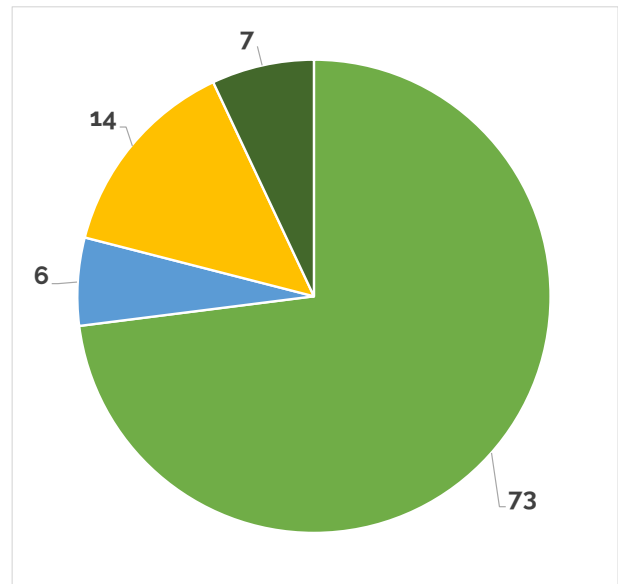
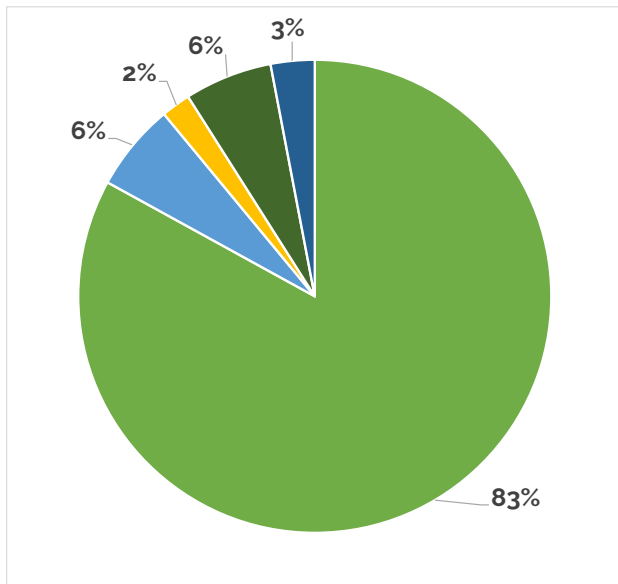
“Thanks for all you and your colleagues do. When I consider the things that could be worse during this pandemic, having no library service invariably figures large.”

“Thank you so very much for offering this service. I don’t know if I’ll ever be able to relay to you how amazing it has been to still be able to borrow reading material, when the rest of the world seems to be falling apart this last year. We appreciate you all so much!”

“This was by far the funnest thing we have been a part of since COVID. It was absolutely enjoyable from start to finish. The direction that was given was perfect. We were able to build our robot and program it together. It was so fun. As an added touch, the staff of the library had a little gift and card prepared at my husband and my station. It was so thoughtful and brought tears to my eyes. I felt very loved by my community!!! The facilitators were super friendly and helpful and kept things going at a fun pace. I can’t believe I have not tried an event at my library before. It was fantastic!!!

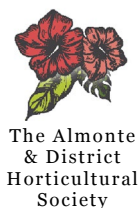
FINANCIALS

REVENUE VS EXPENSES



Note: 2020 financials-revenue and expenses impacted by closures and staff placed on declared emergency leave (DEL).

PARTNERSHIPS



VOLUNTEERS



MMPL VOLUNTEERS

For volunteering over 917 hours delivering books to people throughout the community, helping to run programs and keep our branches organized.



THE CORRIDOR GALLERY

Carell Farmer

Thank You!

MMPL STAFF

Christine Row,
CEO /Chief Librarian

Monica Blackburn,
Deputy Librarian

CIRCULATION STAFF

Margo Hay-Goodings

Heather Hahn

Karen Kiddey

Berta Madrigal Aboroa

Jill McCubbin

Brenda Woodhall

Sheila Robertson

CLEANERS

Bev Guay, Almonte

Kim Pelton, Pakenham

COURIERS

Rick Waddell

TECH ASSISTANT

Greg Young

PART-TIME STUDENTS

Alyson Murray

Ruby Watters

Portia Whelan

2019-2022 LIBRARY BOARD

Cathy Peacock, Chair

Leanne Czerwinski, Acting Chair

Micheline Boucher

Barbara Button

Jeff Fraser

Jan Maydan, Council Representative

Warren Thorngate

Marie Traversy

